

# WESTGATE PAINTED MOUNTAIN GOLF RESORT

## WELCOME

On behalf of the entire resort team, we welcome you to Westgate Painted Mountain Golf Resort. It is our sincere desire to make your vacation experience with us a pleasant and memorable one. Please let us know if there is a special request that we may handle for you during your visit to Mesa, Arizona.

We want this vacation to be your most enjoyable one yet. If there is anything you require in addition to what we have already provided, please do not hesitate to contact the Front Desk at Extension 0 for immediate assistance, 24 hours a day.

Please remember to look for our Guest Services Satisfaction Survey in your email when you return home.

Again, welcome to Westgate Painted Mountain Golf Resort. We wish you a wonderful, relaxing and enjoyable stay with us.

Management Team



**WESTGATE**  
PAINTED MOUNTAIN  
GOLF RESORT

## DIRECTORY

ACTIVITIES CENTER	Extension 0
FRONT DESK	Extension 0
HOUSEKEEPING	Extension 0
LOST AND FOUND	Extension 0
MAINTENANCE	Extension 0

## RESORT ACTIVITIES

BASKETBALL	VOLLEYBALL	CORNHOLE
BILLIARDS	BUMPER POOL	Wii GAMES
BOARD GAMES	CARD GAMES	DIY CRAFTS
PING PONG	MOVIES	TETHERBALL
POOL VOLLEYBALL	SHUFFLEBOARD	HORSESHOES

## OFF-PROPERTY ACTIVITIES

### SPIRIT OF ARIZONA TOURS

A local company run by Jarrod Riddle. Tours explore several Phoenix locations including a haunted and murder mystery tour. Tours to Sedona and Jerome are also available.

Reservations are required, dial 602-551-6246 to book your tour.

### KARAOKE

Sing your favorite tunes and enjoy your night as a "STAR". Located at Painted Mountain Grandview Steakhouse. For more information, call 480-832-0158.  
*Complimentary*

\*No hoverboards, skateboards, drones or fireworks are allowed to be brought or used on any Westgate Resorts property.



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#ILoveWestgate

## RESORT INFORMATION

### CHECKOUT PROCEDURE

Checkout time is 10:00 a.m. Late checkouts will be assessed a late charge. Please return the keys to the Front Desk.

### REMINDERS

In order to ensure our Guests enjoy their stay to the fullest, please keep the following in mind:

- Smoking/Vaping in your villa and your villa's patio is prohibited. If you smoke/vape inside your villa, you will be subject to an additional cleaning fee.
- Do not set your air conditioner control below 70°F. A temperature lower than this will cause the unit to freeze up and malfunction.
- In order to help conserve energy, your refrigerator and freezer are set at the lowest level. Feel free to adjust to your comfort level.

### PET INFORMATION

- Two (2) dogs allowed per villa.
- Pet weight cannot exceed 60 pounds. In the case of 2 pets, combined weight cannot exceed 60 pounds.
- \$150 pet deposit required upon check-in (refundable if no damages).
- \$100 non-refundable cleaning fee will be charged upon check in. Additional cleaning or damage charges may apply.
- Pet(s) must always be supervised or crated while in the villa.
- While in the resort, your pet must be leashed and under your control.
- Pet Relief Areas may be provided. If none are available, you must take your pet outside of the public areas. You must also pick up after your pet.
- Pets are not permitted in public areas, including but not limited to: restaurants, spa, salon, pool areas and/or common retail spaces.
- Aggressive breeds are not permitted. Any breed showing aggressive behavior will be asked to leave the resort. For a full list of permitted breeds, please contact the Front Desk.
- Excessive barking will not be tolerated and you will be asked to leave the resort.
- The above policies do not apply to Service Animals.

### SAFETY

In the event of an emergency or if you detect smoke or fire, please dial 911 and notify the Front Desk at **Extension 0**.

### FIRE SAFETY

In the event of an emergency or if you detect smoke or fire, please dial 911 and notify the Front Desk at **Extension 0**.

### WIRELESS INTERNET

Wireless internet service is available in all villas and common areas throughout the resort. Instruction cards are located in your welcome packet. If you do not have an instruction card, please ask the Front Desk. If you have any problems connecting or require further assistance, please call our 24/7 internet support number at **800-875-1610**.

### WESTGATE MOBILE APP

Make the most of your Westgate experience with the Westgate Resorts Mobile App, now available for all major devices! Convenient features include mobile check-in, electronic payments and resort folio access. Easily explore destinations and amenities, review Owner benefits and book on-site activities, events, restaurant reservations and more. Download our free app by searching for "Westgate Resorts" in your app store.



### WESTGATE LOYALTY PROGRAM

The more you vacation, the more you get with our new World of Westgate Loyalty Program! Enhance your vacation experience with exclusive and complimentary access to amenities, activities, and services to enjoy while at the resort. Get rewarded for traveling when you enroll for free at Westgate Resorts Mobile App, WestgateOwners.com or WestgateResorts.com. \*Both Vacation Owners & Non-Owners Are Eligible to Become a Loyalty Member

### TV CHANNELS

2 - CBS	26 - FOOD NETWORK	50 - FOX SPORTS PLUS
3 - CW-KASW	27 - HGTV	51 - MTV
4 - PBS KAET	28 - LIFETIME	52 - MTV LIVE
5 - FOX KSAZ	29 - HISTORY	53 - AMC
6 - NBC KPNX	30 - FOX SPORTS 1	54 - A&E
7 - ABC KNXV	31 - FOX SPORTS AZ	55 - ME TV
8 - EWTN	32 - WGN	56 - TV LAND
9 - TBS	33 - NICKELODEON	57 - PBS WORLD
10 - UNIVISION KTVWH	34 - CARTOON NTWK	58 - KUTP
11 - AZTECA KPFD	35 - KTVK IND.	59 - ANIMAL PLANET
12 - TELEMUNDO KTAZ	36 - NBC SPORTS	60 - TLC
13 - CNN	37 - POP	61 - HALLMARK MYS
14 - ESPN	38 - VH1	62 - HALLMARK CH
15 - ESPN2	39 - BET	63 - GAME SHOW
16 - TNT	40 - SPIKE TV	64 - FXX
17 - FREEFORM	41 - DISCOVERY	65 - FOX BUSINESS
18 - DISNEY	42 - BRAVO	66 - UNIMAS
19 - USA	43 - INVESTIGATION	67 - GOLF CHANNEL
20 - MSNBC	44 - FX	68 - NATIONAL GEO
21 - CNBC	45 - KPPX	69 - C-SPAN
22 - HLN	46 - E! TV	70 - TRU TV
23 - FOX NEWS	47 - COMEDY CNTL	71 - TCM
24 - WEATHER CH	48 - SYFY	72 - HBO
25 - TRAVEL CHANNEL	49 - FS2	73 - SHOWTIME

Channel listings subject to change.